HAIR LASER TECHNICIAN

Job Description:

**Hair** **Laser** **Technicians** are specialized technicians in the treatment of removing unwanted hair form clients. They have a working knowledge of lasers and how they affect both hair and skin. They are trained in knowing which settings are optimal for which type of hair and which type of skin pigmentation. Hair laser technicians are responsible for evaluating and treating clients within established treatment protocols. Hair laser technicians usually work in medical spas and dermatology offices.

Job Responsibilities:

* Providing consultations on various skin care techniques
* Adhering to appointments in a timely manner by monitoring time schedule.
* Welcoming clients in a warm, friendly manner, accompanying them to and from treatment rooms, and thanking them sincerely on departure.
* Interviewing clients to obtain information about contraindications, and examining skin to evaluate the suitability of treatments.
* Advising clients on skincare, and recommending suitable treatments and home care regimens.
* Engaging and conversing with clients during sessions on topics relating to their interests.
* Maintaining product knowledge to promote and sell spa and salon services, and retail products.
* Adhering to esthetics policies pertaining to chemical usage, and cleaning, sanitizing, and maintenance of equipment.
* Caring for linens and replacing them between sessions.
* Ceasing treatment and informing supervisor in the event of inappropriate guest behavior.
* Consulting with clients on options for their waxing needs
* Listening to client needs to determine their preferences.
* Describing different waxing products and their benefits.
* Preparing skin for treatments
* Using the correct type of device for desire skin effect
* Using correct laser settings for the type and location of hair, and type of skin pigmentation
* Performing skin care treatment after treatment
* Acting as salespersons to sell clients skincare related products.
* Building a personal relationship with clients to ensure return visits.
* Adhering to salon safety and cleanliness standards.
* Managing bookings and welcoming clients into the store.
* Keep updated on new products, product recalls, and new techniques in skin care
* Welcome customers and identify their preferences by asking pointed questions
* Form bonds with loyal customers and remember their skin treatment preferences
* Manage bookings and serve walk-ins
* Ensure tidiness of beauty stations and sterilize tools, as needed
* Cross-sell skin care products or services, when appropriate
* Ensure laser settings are correct for that client
* Report any issues with equipment to management

Job Qualifications:

* Associates or diploma from a cosmetology or esthetician school required
* Specialty certification as a hair laser technician may be required
* Experience as a hair laser technician

Opportunities as a hair laser technician are available for applicants without experience in which more than one hair laser technician is needed in an area such that an experienced hair laser technician will be present to mentor.

Job Skills Required:

* Willingness to perform procedures on any and all body parts on men and women
* Working knowledge of lasers, laser settings, and skin treatment devices
* Ability to discern which types of products are appropriate for body area to be treated on which types of skin
* Working knowledge of human skin and hair anatomy and physiology
* Working knowledge of the effect of treatments on skin and skin care techniques
* Familiarity with industry’s rules and regulations
* Excellent customer service skills
* Good communication skills
* Team Player
* Excellent customer service skills
* Ability to not take customer issues personally
* Good listening skills
* Physical endurance to stand on feet for entire shift
* Cultural competence and ethnic sensitivity
* Willingness to continue building skills through education opportunities